DATE: December 8, 2020

**TO:** 911 Emergency Response Advisory Committee

- **FROM:** Jenn Felter, Communications Supervisor, Washoe County 775/333-7017, jfelter@washoecounty.us
- THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office
- SUBJECT: FUNDING REQUEST TWO (2) HARRIS SYMPHONY RADIO DISPATCH CONSOLES TO PLACE ON OUR TWO NEW WORKSTATIONS, MAKING THEM FULLY FUNCTIONAL RADIO CONSOLES FOR WASHOE COUNTY COMMUNICATIONS PSAP - A review, discussion and possible action to approve, deny or otherwise modify a request to purchase two (2) Harris Symphony Radio Dispatch Consoles to place on our two new workstations. This will allow for all Washoe County consoles to be retrofitted the same and fully functional for both Radio and Phone Communications Specialist/Call Takers. This amount NOT TO EXCEED: \$120,724.00.

## **SUMMARY**

**PUBLIC SAFETY EQUIPMENT/LICENSING FOR PRIMARY PSAP** (Public Safety Answering Point) **WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS**: On behalf of the Washoe County Sheriff's Office Communications, I would like to request purchase and funding of (2) Harris Symphony Radio Consoles to meet the continued growing needs of the Washoe County Public Safety Answering Point (PSAP) Communications Center and provide the necessary services for radio communications with the addition of two consoles for two new workstations. A review, discussion and possible action to approve, deny or otherwise modify a request to purchase two (2) Harris Symphony Radio Dispatch Consoles to place on our two new workstations. This will allow for all Washoe County Communications consoles to be retrofitted the same and fully functional for both Radio and Phone Communications Specialist/Call Takers. This amount NOT TO EXCEED: **\$120,724.00.** 

#### NRS APPLICABLE: NRS 244A.7645

Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

#### STAKEHOLDER REVIEW(s)

Stakeholders are the area primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications, City of Sparks Emergency Communications and City of Reno Public Safety Dispatch, and each PSAP's contracted Agencies.

## PREVIOUS ACTION BACKGROUND

On January 17, 2019, the E911 Advisory Board approved the purchase of an additional (3) Harris Symphony Dispatch Radio consoles to retrofit and replace one broken Harris Symphony Console, and purchase an additional two one for the Supervisors console and the other as a hot swap for Washoe County Communications Center to easily swap out Radio Consoles when the console breaks. The consoles were approved spending of \$139,443.65 by the Enhanced 911 Fund for the replacement.

## FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

## **RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Board to approve the Washoe County Communications Center purchase of two (2) Harris Symphony Dispatch Consoles to place on our two new workstations. This will allow for all Washoe County Communications consoles to be retrofitted the same and fully functional for both Radio and Phone Communications Specialist/Call Takers. This amount NOT TO EXCEED: **\$120,724.00**.

#### **POSSIBLE MOTION**

Move to approve that the E911 Emergency Response Advisory Board to approve the purchase of two (2) Harris Symphony Dispatch Consoles to place on our two new workstations. This will allow for all Washoe County Communications consoles to be retrofitted the same and fully functional for both Radio and Phone Communications Specialist/Call Takers. This amount NOT TO EXCEED: **\$120,724.00**.

March 18, 2021 E911 Committee Meeting

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**AUGUST 2020** 

# SYMPHONY DISPATCH CONSOLES

WASHOE COUNTY SHERIFF'S OFFICE, NEVADA



#### 221 JEFFERSON RIDGE PKWY | LYNCHBURG, VA 24501 | L3HARRIS.COM | #L3HARRIS

PROPRIETARY INFORMATION: L3Harris Technologies, Inc., through its Communication Systems Segment, complies with all federal, state and local laws, ordinances, rules, and regulations regarding disclosure. However, L3Harris must still protect its trade secrets, intellectual property, and other confidential and competition sensitive business information. The enclosed proposal includes pricing, system design, trade secret and other confidential and competition sensitive information which is labeled as such in the proposal. Disclosure of any portion of this proposal shall be permitted only after the express written consent of L3Harris is provided. After award not fication and upon official written request, L3Harris will disclose any proposal information that is no longer considered confidential or competition sensitive.



L3Harris Technologies, Inc. Public Safety and Professional Communications 221 Jefferson Ridge Parkway Lynchburg, Virginia 24501 Phone: 1-800-368-3277 Fax: 321-409-4393

#### Quote Name: Washoe County Sheriffs Office\_MBP19829\_082420R1

Jenn Felter Washoe County Sheriff's Office Admin Washoe County Sheriff's Office 5195 Spectrum Blvd Reno, NV 89512 775-333-7017 jfelter@washoecounty.us				Date: Sales POC: Quote by: CRM #			8/24/2020 Amy Higgins Sr. Specialist, Sales 775-200-6498 Amy.Higgins@L3Harris K.Martin 16CS02712	
ltem	Part Number	Description	Qty	1	VSRS Contract Sale Price	Ex	tended Sale Price	
10		Symphony Console						
10	UD-ZN4Z	CONSOLE, BUNDLE, PREMIER, WIN8.1	2	\$	44,807.00	\$	89,614.00	
20	UD-SG4W	LICENSE, AES AND DES LEVEL ENCRYPTION	2		Included		Included	
30	UD-SG4T	LICENSE, CONVENTIONAL CONTROLS	2		Included		Included	
40	UD-SH2L	LICENSE, MARKER TONE	2		Included		Included	
50	UD-SH5B	LICENSE, BASE SIP, ADD TO ENT/PREM BUNDLE	2		Included		Included	
60	UD-SH4W	LICENSE, SIP, ADD 4 EXTENSIONS, 8 CALLS	2		Included		Included	
70	UD-AB1A	SPEAKER, NANO, SYMPHONY	8		Included		Included	
80	UD-CU6U	MONITOR, 23IN CLASS, HIGH DEF	2		Included		Included	
90	UD-AB1L	CABLE, DISPLAYPORT TO DVI-D, 15FT	2		Included		Included	
100	UD-AB1F	MOUSE, OPTICAL, USB, SCROLL WHEEL	2		Included		Included	
110	UD-AB1G	KEYBOARD, 104 KEY, USB	2		Included		Included	
120	UD-AB1M	DESK MIC, DB9	2		Included		Included	
130	UD-AB1B	JACK BOX, 6 WIRE	4		Included		Included	
140	UD-SH4U	LICENSE, RADIO UNIT MONITOR	2		Included		Included	
150	UD-SG4Y	LICENSE,REMOTE AUX I/O	2		Included		Included	
160	2C-CM22218-0604	Power Supply,Ext UPS,60 Hz	2		Included		Included	
170	MM100UD	MANUAL, OP/INSTA/CONFIG, SYMPHONY, CD	2		Included		Included	
180	UD-SW1B	SW, SYMPHONY PC APP & WIN 8 IMAGE	2		Included		Included	
190	SS-SG1F	SOFTWARE, REMOTE BATON	2		Included		Included	
200	SS-SG4U	LICENSE, PAGING CAPABILITY	2		Included		Included	
210	SS-SH8K	LICENSE, DYNAMIC CROSS-MUTE	2		Included		Included	
220	CM-022218-001101	License,Vocoder	4		Included		Included	
230	UD-AB1D	SINGLE FOOTSWITCH, USB, SYMPHONY	4		Included		Included	
240	2C-CM22218-0305	HEADSET, OVER-THE HEAD SOLID BOOM	4		Included		Included	
250	CM-022218-3006WJ	Adapter,6 Wire Jackbox to Headset	4		Included		Included	
			4		Subtotal	\$	89,614.00	
		Network Equipment						
260	VS-CR1G	ROUTER,ISR4221-SEC/K9	1	\$	6,023.93	\$	6,023.93	
270	VS-MN3T	KIT, CISCO 4221 ROUTER, SITE MTG	1		Included		Included	
280	VS-CU7Z	MODULE,NIM 4PORT LAYER2 GE	2		Included		Included	
290	VSCU3H	SWITCH,CISCO 2960 PLUS	1		Included		Included	
300	VSMA6N	KIT,MTG HDWR,CISCO 2960 MASTR III/V CAB	1		Included		Included	
310	VS-CR1G	ROUTER, ISR4221-SEC/K9	1		Included		Included	
320	VS-MN3T	KIT, CISCO 4221 ROUTER, SITE MTG	1		Included		Included	
330	VSCU3H	SWITCH CISCO 2960 PLUS	1		Included		Included	
340	VSMA6N	KIT,MTG HDWR,CISCO 2960 MASTR III/V CAB	1		Included		Included	
					Subtotal	\$	6,023.93	
		Installation						
350	Installation, Programmi with Windows 8	ng and Removal (if applicable) of new Symphony Consoles	2	\$	1,833.33	\$	3,666.66	
					Subtotal	\$	3,666.66	
1.00		Win 10 Upgrade (Image, License, and Services)						
360	UD-SW1N	SW, SYMPHONY PC APP & WIN 10 IMAGE	2	\$	148.00	\$	296.00	
370	UD-DF2X	KIT, HARD DRIVE, 64GB SSD, SDP 1.0	2	\$	884.30	\$	1,768.60	

Confidential, Proprietary, & Competition Sensitive



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ltem	Part Number	Description	Qty	٢	SRS Contract Sale Price	Extended Sale Price		
380	14031-0004-11	WIN 10, 64BIT, LTSB	2	\$	144.30	\$	288.60	
390	System Engineering for	System Engineering for New Symphony Consoles & Equipment			2,150.00	\$	2,150.00	
400	00 Senior Program Management for new Symphony Consoles & Equipment			\$	7,080.00	\$	7,080.00	
410	Premium Warranty		1	\$	8,637.00	\$	8,637.00	
420	Estimate Freight					\$	1,200.00	
					Subtotal	\$	21,420.20	
9	Lead time is s	ubject to material availability at time of order			Total Sale Price	\$	120,724.79	

#### **Terms and Conditions:**

- The terms and conditions of this quote are governed by the System Purchase Agreement between L3Harris Technologies and Washoe 1. County dated 9/27/2018.
  - Storing battery packs is not recommended because the chemicals in the battery degrade over time and this affects the functionality of
- 2. the battery. Batteries that have been stored for longer than their warranty period (12 months) may become non-functional and will not be covered under L3Harris battery warranty.

#### **Purchase Order requirements:**

Purchase Order issued to L3Harris Technologies - PSPC - 221 Jefferson Ridge Parkway - Lynchburg, VA 24501 The Purchase Order should include the following references:

Quote Name, Contract, and/or MBP# reference (as noted in #1 above if applicable), and CRM# listed on quote, if applicable.

All orders must contain valid model number, quantity, and price for each item

Frequencies must be supplied with order if applicable

Requested Delivery Date; If related to Grant Funding, important to provide Grant name, Agency, deadline and product receipt deadline, when applicable.

Shipping will default to Best Way, 5 day ground, unless otherwise specific. Special shipping/delivery instructions (ex. Delivery lift gate required?) must be noted if applicable. Non Standard packing will be billed to the customer.

Bill to and Ship to addresses must be included. If account number is available, please provide. If you have not ordered from Harris (or an authorized Harris dealer) before, please provide contact information to enable account setup.

Harris DUNS#: 101474992; Cage Code: 1PNR4; Tax ID 34-0276860.